



A Report on Our Progress

To Our Neighbors in Central Florida:

I want to give you an update on the water loss incident at our New Wales manufacturing facility near Mulberry and what we've done so far to address the problems caused by the sinkhole. We live and work here too, so we care about our neighbors, our local communities and the environment. Mosaic is committed to preventing any offsite impact and doing right by our neighbors.

Our recovery well at New Wales is removing water that entered the aquifer when the sinkhole formed. We have an extensive network of test wells that we are using to monitor water at the facility. We'll continue to install additional test wells to be sure that this water is contained on our property. Our groundwater monitoring efforts have confirmed there have been no offsite impacts as a result of the sinkhole.

The well testing program being conducted by a third-party firm has returned test results from more than 260 wells from around our community. All the tests conducted have confirmed that samples taken from our neighbors' water wells are within the health-based drinking water standards established by the U.S. Environmental Protection Agency and Florida Department of Environmental Protection.

To provide additional peace of mind, we are also delivering bottled water to those in our community who have requested it while they wait for the results of their well tests.

Sinkholes are a naturally occurring part of the geology in Florida, and we are working with experts to develop a plan to plug the sinkhole, which will likely include the use of concrete-like grout to seal the pathway that opened into the aquifer.

Until then, we will continue to provide timely updates to the community as well as detailed updates on our progress until this situation is resolved. Most of all, we are committed to making sure the local drinking water supply is not impacted by this incident. We have a long history of working closely with our neighbors, and we will work hard to honor that commitment now and in the future.

To read the latest updates from Mosaic, please visit Mosaicco.com/NWIncident.

Sincerely,

A handwritten signature in blue ink that reads "Walt Precourt". The signature is fluid and cursive, with the first and last names being clearly legible.

Walt Precourt
Senior Vice President – Phosphates
The Mosaic Company